Installation Service Group STATEMENT OF QUALIFICATIONS

2022



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Installation Service Group PO Box 2282 Windermere, FL 34786 Office: 407.425.4400 Fax: 866.434.4817 www.isg.cc The Installation Service Group (ISG) based in Orlando, Florida is a full service FF & E installation and logistics provider for the hospitality, commercial construction, and healthcare industries. We receive and install all soft and case goods-furniture, fixtures, artwork and equipment for new construction and renovation projects.

ISG is a leader in offering web-based asset management and FF&E installation services. With a combined 30 years of supply chain management and logistics experience, ISG focuses on providing integrated solutions for the hospitality, construction, and healthcare industries throughout North America.

ISG is sensitive to our client's general construction and renovation critical time-line requirements. We will schedule, set up, install and move all FF&E in a timely manner to minimize any disruptions to properties daily operations. ISG utilizes a set of guidelines and principals and policies that educate and involve all supply chain partners and clients so everyone understands the importance of the properties service level expectations and unique property brand standards that will be maintained by our trained on-site installers.

The visibility and transparency offered by our professional services platform has allowed us to form long-term relationships within the industry. Our web-based network employs communication management software to streamline installations and supply chain management operations for both the client and all strategic project partners.

ISG's industry related association memberships include; NEWH, CFHLA, IIDA, ARDA, AHLA and demonstrates our commitment to strengthen and grow our on going business relationships. We will commit the full extent of our resources and our personnel's experience to effectively control the flow of products and information both internally and externally to successfully manage your project.



The ISG Management team brings together extensive FF&E experience in multi-model transportation, operations & distribution, information technologies, strategic planning and FF&E installations.



#### Tom Murray

Tom began his career over 40 years ago in the Washington D.C. area as an intern for a major telecommunication company. His focus, even early in his life, was in inventory control, shipping, receiving, and logistics warehousing. This enabled him to begin his professional career in the transportation and logistics industry recruited by BAX Global. He quickly rose through the ranks to hold the position of District Manager for the entire Washington D.C. area.

After successfully developing over \$18 million in new sales in that market place. He went on to cofound a local area courier / messenger service that provided service programs for companies such as AT&T, IBM, Boeing, GTE, MCI-WorldCom and many government agencies.

In 1990 Tom accepted a position with a freight forwarding company in the Orlando Florida as VP of National Accounts increasing revenues 40%. After three years he became the founding partner and shareholder of PMG Worldwide, a multi-national freight forwarding company with sales exceeding \$25 million annually.

In 2002, Mr. Murray further developed a global consulting group specializing in domestic and international logistics development distribution systems. This provided Tom with hands on experience in the global expansion and development for such clients as Iomega, Alfa Romeo, Universal Studios, Hard Rock Café, Walt Disney World, Disney Cruiselines, Planet Hollywood, The NBA, and Orlando Magic.

For the last seventeen years, Tom as founder and President of Installation Service Group (ISG) has combined his 40 years of experience and efforts to providing asset solutions on a global scale to ISG's customers for warehousing logistics and installation of FF&E for the hospitality, entertainment, and healthcare facilities.

#### **Capabilities**



- Services offered by ISG include the following:
- Provide accurate estimates of installation time frames to maximize space availability.
- Attend all required project construction and coordination meetings.



- Direct and coordinate phasing of installation with other trades.
- Offer flexible scheduling and arrange storage of items if access to the property is delayed for unforeseen reasons.



- ISG will install entire floors or sort through inventory and install single rooms or public areas as needed.
- Experienced full time field superintendents to each project site providing expert supervision to ensure consistency and quality and to respond to any requests for service or product information.



- ISG will receive all goods (at our warehouse or the property location), unpack, discard packing materials, and install everything according to your floor plan, schedule, and property standards.
- Provide reporting of all installation data to authorized project personnel who require it. Reports are available by e-mail and on ISG's Proprietary Web-Based WMS system.



- Complete final walk-through inspections with customer upon completion.
- All installation personnel are uniformed, highly trained and knowledgeable in safety etiquette as well as respective to property, grounds, and guests.



#### Freight Management and Transportation

- ISG will appoint and make available an experienced project coordinator who will serve as the clients single point of contact who shall remain responsible throughout the project responding to requests for service and project information. The project coordinator will be available on a priority basis during the time period of the product shipments for said project, which is indicated and directed by customer PO and /or tracking report.
- ISG will maintain all vendor information, including shipping facility addresses, contact names and orders for which the vendor is responsible for producing, and for which the freight management company will be responsible for transporting. Updates to order information, such as purchase order modifications and revisions will be added to the freight management company's database as they occur, so that all vendor orders are kept up to date and visible to all parties.
- ISG provides online access to a spreadsheet reporting and tracking system that makes visible warehouse contents, freight action, and tracking data to the client and other authorized project personnel who may require this information. Shipment and delivery actions will be reported by e-mail as they occur, and will also be available for reference via our website WMS system.
- ISG will contact each vendor and verify the anticipated production schedule as well as any submittals or other requirements that may affect shipment.
- An ISG Project Coordinator will immediately notify the client by e-mail of any outstanding issues such as non-responsive vendors, or vendors who are non-compliant with the terms of the purchase order wether it be in production scheduling, materials available, or shipping date information.
- An ISG representative will call the vendor no later than 3 days prior to the scheduled ship date to reconfirm and verify availability, and final arrangements for the pick-up as well as notify the end destination of the shipment en route. A freight management representative will obtain information about hours, location, restrictions, and notice required for pick-ups at all vendor shipping facilities. Additionally, an ISG representative will arrange all transportation and identify any special packaging needs such as protective blankets, strap downs, air ride trailers, etc. to insure a safe delivery.

#### Supply Chain and FF&E Visibility Solution





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#### Asset Visibility Visibility Into Your Supply Chain

#### Real-time Online Reports

- Reports available on-demand, 24/7
- Accessible from any connected computer worldwide
- All reports are downloadable to Excel for customization

#### Examples of Available Reports (partial list)

Transaction by Purchase Order         Item Activity by Purchase Order         Stock Status by Purchase Order           Transaction Register         Item Activity by Customer         Inventory by Location           Transaction by Activity         Item Activity by Location         Stock Status Summary           Transaction by Line Item         Item Reports: Kits Only         Stock Status Detail           Open Transactions         Item Reports: Items Only         Stock Status by Date Rar
Transaction by Activity         Item Activity by Location         Stock Status Summary           Transaction by Line Item         Item Reports: Kits Only         Stock Status Detail
Transaction by Line Item Item Reports: Kits Only Stock Staus Detail
Open Transactions Item Reports: Items Only Stock Status by Date Ran
open nunsactions needs needs of bate nun
Report by Transaction # Item Reports: Items and Kits Stock Status: Zero On-Ha Item Reports: Summary

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#### Asset Visibility Stock Status Reports

Provides Current			5	OCR OI	atus R							
	Hospital	ity Corp	oration	>	Warehow Location		fornia V	arehou	se with			
Inventory Levels by SKU	2335 State Str	eet			From D		2000 12	00:00 AM				
	Long Beach	CA 9565	8		To D	ate: 2/3	2009 12	00:00 AM				
Details per Location	SIKU	Qualifier	Description	OnHand	Allocated /		Variable Available	Cartons	Packed	Cu Ft	Weight	Over Ordered
	10000 SKUR: 400Watts	Blacklights	WidFire Blacklight	85	75	10	AT BESIDE	85	1	212.4986	4,250	Criseres
<ul> <li>Selectable Date Range</li> </ul>	101010		Mushrooms (38-carton)	140	40	100		7	20	335.9978	420	
	10598 SKU#; (4 per case) 123456/7890 Test test		Cordless Phone - 4 per carton - 100 per pallet	13,132	365	12,767		3,283	4	4,377.305	49,245	
<ul> <li>Includes out-of-stock</li> </ul>	11324		RibEye Rib-On	6	2	4	470.474	6	1	13,9999	456	-
	123-A		Treadmill (Box 1 of 2) - ALWAYS SHIP 123-8	1		1		1	1	17.9999	35	
<ul> <li>Detailed Stock Status</li> </ul>	123-8		Treadmill (box 2 of 2) - ALWAYS SHIP 123-A	1		1	_	.025	40	1.6042	1.5	
Tracks:	123622		Hard Drive - 4 per carton	16		16		4	4		40	->
	23658 SKU# Track by Serial Number	,	Notebook Computer	326	2	324		326	1	1,498.990	8,150	
<ul> <li>Lot Number</li> </ul>	36718 SKU#: (8 per case)		Pod Speakers - 8 per carton	4,382	1,065	3,317		547.75	8	1,095.493	34,508.25	
<ul> <li>Serial Number, and</li> </ul>	2948394	300mg	Asprin - Merck - Tab	34,998		34,998		69.996	500	69.9956	69.996	
<ul> <li>Expiration Dates</li> </ul>	49778 SKU# 10 per case		Digital Camera (rev a)	1,349		1,349		134.9	10	269.7963	7,419.5	
	5483964 Treadmill Kit	-	3 boxes total - #2394839, 3126932 and 3294443	10		10			6		·	1
	897652		Women's Cotton Top	204		204	_	17	12	60.4441	136	-
	AKDUREXSL120 x3000		120x3000 AKDUREX SL	2		2		2	1	.0012	2	
	AKDUREX5L120 x3000	2 rolls per Pallet	120×3000 AKDUREX SL	4		4		4	1	0023	4	
	AKDUREXSL120 x3000	3 rolls per Pallet	120×3000 AKDUREX SL	3		3		3		.0017	3	1
	Carpet PSI 10x78	-	Cut Pile Carpet	274	1	274		274	1	.1586	274	
	CB392		Chocolate Bars - 12 bars per carton	266		200		24	12	191.9968	40	
	in and		Constant Date of Date Stat						j.	Income	-	
												-

#### Warehouse Management System

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### Asset Visibility Transaction Reports

ists full details for all		ouse: Cal	liforni	a War	chous	c					Tra	ansacti	on Type	: Order	
warehouse activities:	Hospita	ality Corp	oorati	on				Item Activity From:	2/1/20	09 12	2 00:00 AM	A to	2/3/2	009 11:59	59 PM
	OUTBOU	ND													
Sort by transaction	Transf	Rul #	BOLA	PO NUM	Carrier	Sku Qual	lifier	Description	Qty Ord	¢	la R	Weight	Packed per Dim Uolil	Total Gty Dim UoM	Dim Unit C Heature
ypes including Inbound	2740	Carabiliti		Carellin	Yelbe	AKDUREIS L120x8000		120x3000 AKDUREX SL	1		.0017	1	1		Ref.
								Details: Loc: 8-5-15 Lone 72505A1		2	.0012	2	3	( 1	1
Receipts and Outbound	2424	ROBINIS		AC61015	Puralator	38718		Details: Loc DOCK Lot# 7178641 Pod Speakers - 8 per carton		1	1006	1	1		Carton
Shipments or Purchase		2321		2321	Pulator	SHUR (S per case)		hod phenese - a her cautor							Carton
Orders								Cetala: Los#, 8495		1	2	63		E	C
Report by location and	2424	2324	>	#065655 2321	Puralator	10090 Skluk (4 per case) 1234567890 Teat teat		Cordees Phone - 4 per carton - 100 per pollet	40		13.5333	150			Carton
Report by location and	Sec.							Details: Loc: A-1-3		40	13.3035	150	4	9	E
date	3407	7			FedEx	10096 SHU# (4 per 0894) 1234567890 Test test		Cordees Phone - 4 per carton - 100 per pallet			2.6667	30			2 Canon
Transaction drill-down								Details: Loc: A-1-3		1	2.6667	30		0	t)
or full details	3437	5455431			FedEx	36718 Briller (8 per (ase)		Pod Speakers - 8 per carton	10		*	128			2 Carton
								Deraila: Look. 8490		18		128		1	1
	5407	5458431			FedEx	23658 Sintum Track by Serial Number		Notebook Computer			4.5	28			Carton
	1							Deraita: Benatik. 4554334g434		1	4.5	25	1		L
							_	Totals:	_	78	.044	397			•
	1			-											
														-	-
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#### Asset Visibility Item Reports

Provides Detailed In/Out Activity and a Running Total for Inventory Reconciliation

- Summary of every receipt and shipment by SKU
- Customizable by location
- Drill-down by transaction for complete details of a single transaction.
- Includes carton count for every transaction

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Qualifier Blacklights	tem Description WildFee Blacklight	Packed	Activity Date					59:59 PM	
Blacklights	WildFire Blacklight	4 8555		Trans.#	Ref #	Qty in / Ctn	Qty out / Ctn	Balance	Ctn Balance
		1.0000							
			Beginning Balance 2/3/2009	2386		2.0000/2		82	82
			23200		-Edfa Electronica Mitg 1	2.000012		04	
			2/3/2909	3366	test	1.0000/1		85	85
			2/3/2009 (Not Shep40)	3390	test		75.0000 / 75	10	10
	30		Ending Balance	-				10	10
					Total	3/3	75/75	10	10
	Mushrooms (3b carton)	20.0000							
			Shaped)	3390	Seat		26.8000/1		5
			Ending Balance						5
		4 0000			Total	0/0	20/1	100	1
			Beginning Balance					11589	2900
			2/3/2809	3424	R0858552321		40.0000 / 10	11558	2896
			2/3/2009	3431	70587058405	1000.0000/		12559	2140
			2/5/2019	3435	MATU34950	208.0000/		12767	3162
			2/3/2009	3437	5456431		8.8000/2	12758	3190
		Mushrooms (36 sartor) Contexes Plante - 4 per carton - 10 per padet	Condeas Phone - 4 per carton - 100 4.0000	Beginning Beauce 2009 Print Stream Condieses Prince - 4 per carton - 110 2009 Print Condieses Prince - 4 per carton - 110 4 0000 2009 Print Beginning Beauce 2009 Print 2009 Print 2000 Print 2009 Pri	Reginiting Reserves Designed Encloses Services S	Mushrooms (3k cartisr) 20 000 Beginning Stearcor 20/000 Area Ending Stearcor Condess Phone - 6 per cartisr - 110 are admit Condess Phone - 6 per cartisr - 110 are admit Display - 6 per cartisr - 110 are admit Display - 6 per cartisr - 110 area Display - 10 per cartisr - 100 area Display - 100 area Display - 100 area Display - 100 area Dis	Mustrisons (3b cartisr)         20.000 Beginning Stetunos 20.0006 yrut         3300 3300 yrut           20.005 yrut         3300 yrut         text           20.005 yrut         3300 yrut         text           Ending Stearce         Ending Stearce         0.00           Condess Flores - 6 per cartisr - 100 am caffet         4.5000 20.0059         3x34 #0.46655221 20.0059         3x34 #0.46655221 20.0059           20.0059         3x31 Filler/NiclaedS         yrut         320 20.0059           20.0059         3x34 #0.466455221 20.0059         280 mon           20.0059         3x34 #0.466453221 20.0059         280 mon           20.0059         3x35 #4.17145490 and sec         82           20.0059         3x37 \$46431         82	Mustrisons (3k cartisr)         20 000           Beginning Stancor 300/009 Amin         3356         Intel         26 000 / 1           Stanting Stancor         300/009 Amin         3356         Intel         26 000 / 1           Condess Floore - 6 per cartisri - 100         4.000         Intel         0 / 0         20 / 1           Condess Floore - 6 per cartisri - 100         4.000         Intel         0 / 0         20 / 1           School per cartisri - 100         4.000         Intel         0 / 0         20 / 1           20/0209         3424         HOMMERS221         48 000 / 15         200           20/0209         3423         HOMMERS221         48 000 / 15         200           20/0209         3424         HOMMERS221         48 000 / 15         200           20/0209         3425         HAVUISES         200 / 15         200           20/0209         3423         S46431         4.000 / 12         200 / 12	Markholene (Dit cartish)         20.0000         Beginning Stellnone         128           20.0006 yebr         20.000 yebr         2000 yebr         200 yebr           20.0006 yebr         200 yebr         200 yebr         200 yebr           20.0006 yebr         200 yebr         200 yebr         200 yebr           20.0006 yebr         200 yebr         200 yebr         200 yebr           Condess Rhote - 6 per cartish - 100         4.5000         100         100           are admit         Regrond Stellnone         100         100           20.0006 yebr         3x01 NoterNadedS         100 per yebr         100 per yebr           20.0006 yebr         3x01 NoterNadedS         100 per yebr         100 per yebr           20.0009 3x01 NoterNadedS         100 per yebr         100 per yebr         100 per yebr           20.0009 3x01 NoterNadedS         100 per yebr         100 per yebr         100 per yebr           20.0009 3x01 Stellno1         6.000 yebr         100 per yebr         100 per yebr

		red By besteen bevor form
Asset Visib	ility Programmable Email Notifications	
preferences.	il notifications can be set up based on custom for shipments, receipts, stock status, and a variety of vents.	1
Ter Mike Bel Subject: Your Wareh Dear Hospitality Co Please be aware that by logging on to our Carrier: UPS Container #: 888888 The following is a s	a 76587658465 (3431) has been counted and put into inventory. You may view this transaction online r website and clicking on the View Transaction Report.	
23658	1,000.00 1.00 787878 estions, please contact us at your convenience. Group	7
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#### Pick Ticket

Ship To: Hospitality Corp 4752 Mission Dr Santa Barbara	ive	Reference # 1 Load 7 Vendor # 1 Potent Date: 10.200 Entered Date: 10.200 Entered Shit Date:			Service :	Matson Ocean Cont Propaid		sactio	on # : 1	328	
SKU		Cancel Date : tem Description	Unit of Measure	Oly Ord	Oty Shipd	Cu Pt	Weight	Packed per Dim UoM	Total Qty Dim UoM	Dim Unit of Measure	
47285-01		Ottomans - Item 202	Each			40.8579	2.280	1		Carton	
47267-01	-	Challee Lounge - Bern 201	Each	4	-	205,8333	300	1		Carton	
47267-02	-	Dining Chair - Item 200	Each	24				1		Carton	
47267-03		Barstool - Item 204	Each	24		91.875	1.872	1		Carton	
47208-01	-	Queen Steeper Sola	Each	4		316.6667	1.040	1	4	Carton	
47269-02	-	Full Sleeper Sofa	Each	4		316.6667	800	1		Carton	
47269-01		Media Unit @ Master Living Room - #- 100/8F-124	Each			240.8611	1,600	1		Carton	
47269-02		Sofa End Table @ Master Living Room - IF -101	Each	4	1	44.7778	160	1		Carton	
47209-05		Nightstand @ Master Bedroom and Studio - IF-112	Each	16	1	158.8889	1,120	1		Carlon	
47269-06		Dining Table Option B - IF-126.8	Each	4				1		Carlon	
47271-01		Studio Nightstand Lamp - IF-527	Each			15	104	1		Carton	
47272-01		Floor Lamp - Item 511	Each	12		54.1667	1	1		Carlon	
47272-018		Floor Lamp Shade - Item 5115	Each	12	1. 1	11.1111	-	4		Carton	
47272-02		Table Lamp - Bern 512	Each			10.4167		1	8	Carton	
MATERIALS LABELS: PALLETS:		Table Lamp - Item 512 U.O.M. SHIPPED UNIT:	Each	•		10.4167	Picker	i by:	8	Carlon	
BOXES:		CARTON	·				Loader	i by:			
		p: Y N PALLET:						S845800		100	1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1

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#### **Control** Manage and Control Your Inventory

- Web-based order entry from anywhere in the world allows order shipment requests to be immediately entered into system.
  - Select specific Lot Numbers and/or Serial Numbers for shipment
- See the same information as ISG warehouse employees to help prioritize warehouse operations
- Always know what is happening in ISG warehouses worldwide



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#### Accuracy A More Accurate Supply Solution

- Record inventory and vendor accuracy at the same time of the inbound transaction
- The ISG warehouse captures product information at time of transaction for greater accuracy
- Eliminate data entry errors with web-based order entry option

#### Advanced Features:

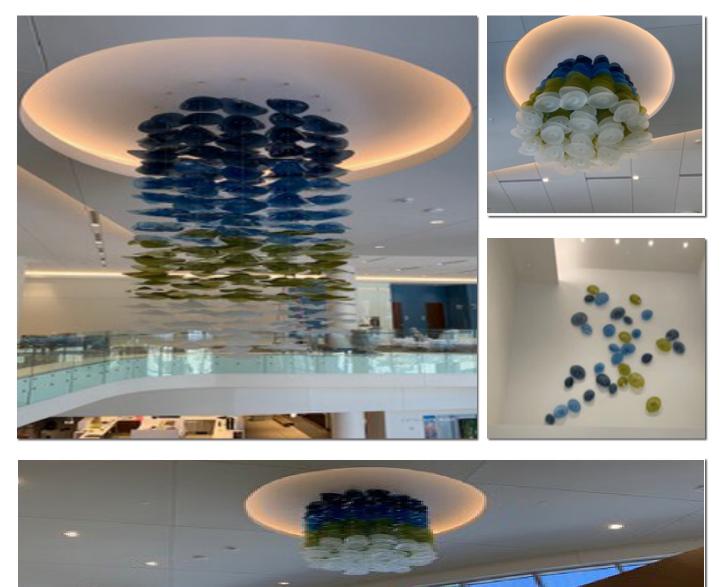
Barcode capabilities

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 Allows for greater accuracy by eliminating data entry of entry of complex information.



## Advent Health Taneja Tower

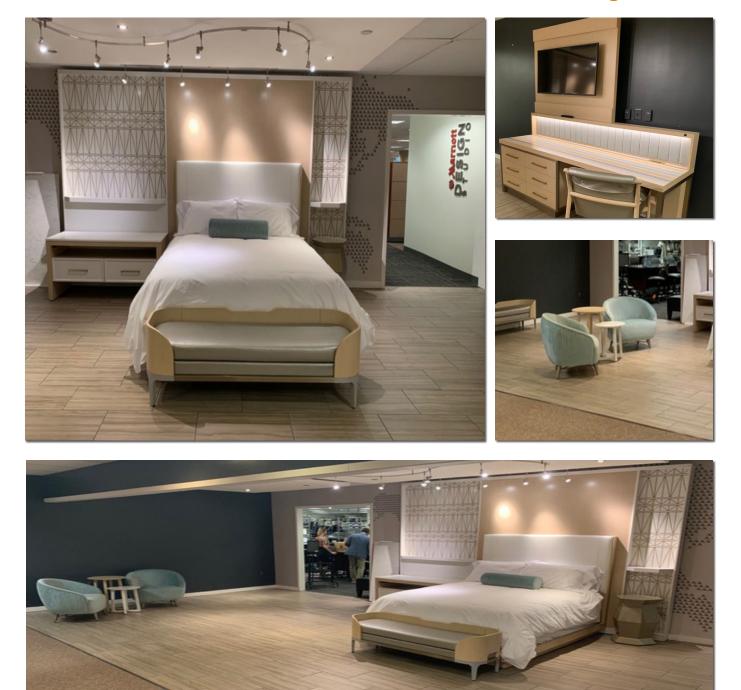


Client: Advent Health - Taneja Tower

Location: Tampa. Florida

Scope of Work: This project was delicate heroing work to install. The 5 foot wide and 8 foot long 38 strand, 326 piece blown glass chandelier was hung high up in the lobby atrium. The 32 piece Pedal Wall was installed to spec at 15 foot x 17' Selected Project Experience

# Marriott Corporate Headquarters Design Studio



Client: Marriott Corporate Headquarters Location: Bethesda, MD

# Hilton Parc Soleil Lake Buena Vista





Client: Hilton Parc Soliel Location: lake Buena Vista, FL Selected Project Experience

# Healthcare: Natiowide Senior Living Facilities







Client: Kwalu, Greystone Healthcare Facilities Project: Custom furnishing for senior living and healthcare Location: Nationwide

**Property Description:** Assisted Living and Independent Living communities.

**Scope of Work:** These projects consisted of all inclusive logistics and installations of the newly redesigned independent living properties.

### Villas at Grand Cypress Orlando



Client: Grand Cypress Golf Resort Project: Redesigned villas and custom furnishings Location: Orlando, Florida

**Property Description:** Grand Cypress Resort is one of the premier Orlando resorts with luxury accommodations including villas & club Suites

Scope of Work: This project consisted of full renovation and installation of the newly redesigned villas featuring all details and custom furnishings for a tranquil balance of contemporary and classic styles.

### Arundel Hotel



Client: Southern Management Project: Hotel at Arundel Preserve Location: Hanover, Maryland (Baltimore)

**Property Description:** The Hotel at Arundel Preserve is a high profile luxury boutique hotel in the Baltimore-Washington area is well accommodated and located in the airport vicinity to catering to businesses and travelers as well as the weekend warriors geared up for nearby entertainment complex and mega shopping mall in addition to a brand new casino.

**Scope of Work:** This project consisted of 150 rooms including full service restaurant, lounge/bar, and public space, back of the house, lounge/gym, pool/spa and adjacent residential property.

### Omni William Penn Hotel







Client: Omni William Penn Hotel Project: William Penn is a full service luxury 596 room hotel. Location: Pittsburgh, Pennsylvania

Property Description: A privately owned, luxury hotel.Scope of Work: High end boutique complete warehouseing and installation project including freight, scheduling, and project management.

### Westin Desert Willow



Client: Starwood Project: The Westin Desert Willow Villas Location: Palm Desert, CA

**Property Description:** All-villa, desert retreat in the midst of the Santa Rosa Mountains.

Scope of Work: This project consisted of multiple phase installation of one and two bedroom villas including appliances, LCD T.V., DVD, and Bose Sound Systems.

# Marlins Stadium



Client: Marlins Park Project: Marlins Stadium Location: Miami, Florida

**Property Description:** 37,000-seat Major League Baseball facility **Scope of Work:** Working in conjunction with Sports & The Arts, ISG installed over 800 pieces of unique art, photography, and sporting imagery that celebrates Miami's baseball history.

# Hilton Vacation Seaworld



Client: Hilton Project: Vacation Suites at Seaworld Location: Orlando, Florida

**Property Description:** 33-acre Orlando resort hotel, combining the ideal blend of retreat and connected hotel.

Scope of Work: High end boutique installation.

### Amway Center



Client: Amway Center Project: Art Installation Location: Orlando, Florida

**Property Description:** New home of the NBA's Orlando Magic, The Amway Center is an 875,000 square foot sports and entertainment facility.

Scope of Work: Working in conjunction with Sports & The Arts, ISG installed over 140 pieces of original artwork and more than 200 pieces of museum quality photography that celebrates Orlando.

#### Westin Princeville Ocean Resort



Client: Starwood Project: Westin Princeville Ocean Resort Location: Princeville, Kauai Hawaii

**Property Description:** The Westin lies along a lush cliff on Kauai's north shore and blends into the inspiring beauty surrounding it. Resting two hundred feet above the Pacific Ocean, all villas have intuitively designed floor plans, the conveniences of home, and the revitalizing comfort characteristics of a Westin property. The Westin consists of; 7 bldg. 172/2 BR, Restaurant, Pool Area, Lobby, General Store, BOH and Sales Galleries.

**Scope of Work**: The project included warehousing and consolidation, distribution and shipping, as well as scheduling of containers from the port and inland; to the extreme north remote side of Kauai. ISG managed the logistics from purchase order through installation, including appliances.

### Fort Harrison Hotel







Client: Church of Scientology Project: Fort Harrison Hotel Location: Clearwater, Florida

**Property Description:** The Fort Harrison hotel is a religious retreat which serves as the spiritual headquarters for Scientologists from all over the world. The hotel consists of 9 floors, 211 rooms with 3 restaurants, ballroom, pool and spa, and an auditorium.

Scope of Work: ISG handled the complete logistics from purchase order through installation including appliances, warehousing & consolidation, distribution, shipping & scheduling, and logistics of shipping containers to the downtown Clearwater jobsite during business hours.

# Westin St. John



Client: Starwood Project: Westin St. John Location: U.S. Virgin Islands

**Property Description:** 22/2 BR, 8/2 BR w/loft, 24/3 BR and "back of the house".

**Scope of Work:** ISG managed and handled all logistics and installation services necessary from time of Purchase Order to installation for a complete turnkey operation. This project included expediting, tracking/ tracing, warehousing/WMS, consolidation, containerization/shipping, freight forwarding/scheduling, documentation, clearance, inland delivery to site and installation.

#### Westin Ka'anapali Ocean Resort



Client: Starwood Project: Westin Ka'anapali Ocean Resort Location: Lahaina, Hawaii

**Property Description:** The Westin Ka'anapali Ocean Resort Villas is an uncommonly luxurious Hawaii vacation ownership opportunity... offering unique residences that embrace both Westin's standard of quality and Maui's most spectacular oceanfront vistas. Vacation Ownership Resort; 4/bldg. 259/2 BR, Lobby & Public Space, BOH, Restaurants, Kids Club, General Store, Office/Reception, Sales Center, Spa & Pool area.

**Scope of Work**: This thirteen month project also included all aspects of logistics, transportation and installation from "Owner direct purchase order to installation. Warehousing and consolidation was handled by ISG Los Angeles warehouse facility with web -based information systems accessible to all parties involved. Shipping and scheduling was handled by ISG's Orlando operation and expedited to the resort on the far west side of the island. Install included some rigging and vertical lift of product from exterior of building.

### Wyndham Vacation Resort



Client: Wyndham Project: Wyndham- Santa Barbara Resort Location: Pompano Beach, Florida

**Property Description:** 10-story high-rise tower. This newly renovated haven offers studios and spectacular one and two-bedroom beautifully furnished deluxe suites complete with fully-equipped kitchens; dining rooms; large bedrooms and living rooms with pull-out sofas. Project consisted of 86-2BR Suites.

Scope of Work: ISG handled the warehousing and FF&E installation.

### The Fairmont Acapulco Princess



Client: Aventine Capitol Partners Project: The Fairmont Acapulco Princess Resort Location: Acapulco Mexico

**Property Description:** This resort is set on 480 acres of ocean beach and tropical gardens, across the street from the Princess golf course. Old Town Acapulco is 21 miles away, and the cliffs of La Quebrada are within 23 miles. 270 rooms 30 suites, and 10 penthouses.

**Scope of Work:** ISG handled domestic transportation and consolidation at their Laredo Texas facility and prepared trans-border documentation for inland transit to the site including the FF&E installation.

Selected Project Experience

### Omni Nashville Hotel



Client: Omni Hotel Project: Omni Nashville Hotel Location: Nashville, TN

**Property Description:** The NEW Omni Nashville 800 rooms and over 80,000 sq/ft of scheduled to open September 30, 2013, the Omni Nashville Hotel continues to create buzz in Music City. The recent opening of Nashville's Music City Center created even more excitement in the invigorated downtown area, and once again reminded residents and visitors alike of the poised-to-open modern expression of the city's distinct character.

**Scope of Work:** Logistics, Freight Management, Warehousing and Distribution of FF&E & OS&E

# Levi's Stadium and Entertainment Center



Client: San Fransisco 49ers Project: Levi's Stadium Location: Santa Clara, CA

**Property Description:** 68,500 seat NFL facility premiering luxury suites and club seats.

**Scope of Work:** Working in conjunction with Sports and THe Arts, ISG installed artwork, photography, and sporting memorabilia imagery that celebrates San Fransisco's foolball history.

For more images: www.levisstadium.com/art

#### PROJECT

Bluegreen, Multiple locations, FL Bluegreen, Myrtle Beach, SC Boutique Hotel at Arundel Preserve, MD Comfort Suites, San Antonio, TX Fairmont Acapulco Princess, Acapulco, MX Fort Harrison Hotel, Clearwater, FL Hampton Inn, Multiple locations, Nationwide Hilton Garden Inn, Nationwide Hilton Vacation , Multiple locations, FL Holiday Inn Vacation Ownership, Las Vegas, NV Holiday Inn, Multiple locations, Nationwide Hyatt Roseville, Roseville, CA Marriott Courtyard, Multiple, Nationwide Marriott Kalanipu'u Condo & Spa, Kauai, HI Marriott Orlando International Airport, FL Marriot World Center, Orlando, FL Marriott Springhill Suites, Las Vegas, NV Omni Amelia Island, FL Omni Austin, TX Omni Charlotte, NC Omni Hilton Head, SC Omni Myrtle Beach, SC Omni Nashville, TN Omni New Haven, CT Omni Pittsburgh, PA Omni Richmond, VA One Ski Hill Place, Breckenridge, CO Orange Lake Resorts, Kissimmee, FL Ornage Lake Resorts, Las Vegas, NV Ritz Carlton, Vail, CO Ross Park Mall, Pittsburgh, PA Sea Club V, Siesta Key, FL Sheraton Broadway Plantation, SC Sheraton Steamboat Springs, Steamboat, CO Skyline Tower, Tucketon, NJ The Bay Club at Waikoloa, Waikoloa, HI Victoria Grand, Tallahassee, FL Villas at Grand Cypress, Orlando, FL Walt Disney World Contemporary Hotel, FL Walt Disney World Pop Century Hotel, FL Westin Desert Willow Resort, Palm Desert, CA Westin Ka'anapali Ocean Resort, Villas 3&4, HI Westin Princeville Ocean View Resort, Lahaina, HI Westin Princeville Resort, Kauai, HI Westin Riverfront Resort, Beaver Creek, CO Westin St. John, Virgin Islands World Mark by Wyndham, Las Vegas, NV

World Mark VO, Daytona Beach, FL Wyndham Avenue Plaza, New Orleans, LA Wyndham Bay Club II, Destin, FL Wyndham Branson Resort, MD Wyndham Cypress Palms Resort, Kissimmee, FL Wyndham Desert Rose, Las Vegas, NV Wyndham Grand Desert, Las Vegas, NV Wyndham Ka Eo Kai, HI Wyndham Kingsgate, Williamsburg, VA Wyndham Kona II, Kona, HI Wyndham Kona, Big island, HI Wyndham Majestic Sun Resort, Destin, FL Wyndham Makai Club, Kauai, HI Wyndham Meadows 1 & 2, Everett, WA Wyndham Ocean Walk Resort, Daytona Beach, FL Wyndham OIRC, Orlando, FL Wyndham Pagosa, Pagosa Springs, CO Wyndham Palm Aire Resort, Pompano, FL Wyndham Santa Barbara Resort, FL Wyndham Sea Gardens Resort, FL Wyndham Star Island, Kissimmee, FL

#### ENTERTAINMENT VENUES:

Amway Center, Orlando, FL Citrus Bowl, Orlando, FL Coushatta Casino, Flamingo Casino, Hialeah FL Levi's Stadium, Santa Clara CA Marlins Stadium, Miami, FL San Francisco 49er Stadium, Santa Clara ,CA

#### SPECIAL PROJECTS:

Hotel Interactive HI Connect Show, Nashville, TN

#### **HEALTHCARE:**

Abe's Garden, TX American Renal Association, Artwork, Nationwide Greystone Healthcare Management, Multiple Kwalu, Nationwide

#### Contacts

Warehouse, Logistics, Freight Management and Distribution centers; Nationwide and Globally **ISG Corporate Offices:** Orlando

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